



DISTRICT OF COLUMBIA WATER AND SEWER AUTHORITY | 5000 OVERLOOK AVENUE, SW | WASHINGTON, DC 20032

FOR IMMEDIATE RELEASE

March 7, 2014

Office of External Affairs

(202) 787-2200

DC Water Lifts Boil Water Advisory for all affected customers – Effective 11:30 a.m. March 7, 2014

It is no longer necessary to boil your tap water or consume bottled water

Customers in the previously affected portion of NW Washington, DC can use tap water for all purposes. Please see the interactive map at www.dewater.com to review the boundaries of the previous impact area. DC Water lifts the Boil Water Advisory after confirming that the drinking water meets water quality safety standards for this type of event. DC Water tested water samples from multiple sites, and at different times, in the impact area and has verified that there is no risk of water contamination from the loss of pressure. The pressure loss occurred on March 5, 2014 after a power outage at the Ft. Reno Pump Station. **It is no longer necessary to boil your tap water or consume bottled water.**

During this event, DC Water worked closely with the Environmental Protection Agency, its partners in the District of Columbia and the Metropolitan Washington region to communicate with the public and quickly restore water service. “This boil water advisory was issued out of an abundance of caution,” said DC Water General Manager George S. Hawkins. “Though we recognized the possibility for contamination was slim, we erred on the side of caution to put our customers’ health and safety first. We sincerely appreciate everyone’s patience while we took the necessary time to ensure the safety of the water.”

Please share this information with your friends and neighbors, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

DC Water will work with customers to answer questions and respond to additional issues following the Boil Water Advisory. Customers with water quality questions should contact DC Water’s Drinking Water Division at 202-612-3440 (Monday through Friday, 8 a.m. to 4:30 p.m.). All other questions or suggestions should be directed to DC Water Customer Service at 202-354-3600 (Monday through Friday, 8 a.m. to 5 p.m.) or the 24-Hour Command Center at 202-612-3400. Information is also available at www.dewater.com.

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